



ALTE BOERSE CLUB OKTOBERFEST 2023

BOOKING POLICIES AND CONDITIONS

BOOKING PROCESS AND RESERVATION CONFIRMATION

1. Initiate the reservation process by completing the provided booking request form. Reservation is not confirmed at this stage.
2. Confirmation will be provided within 48 hours after form submission, along with finalized booking details.
3. Reservation is considered complete upon confirmation of details and final receipt of payment.

BOOKING FORM AND PERSONAL DETAILS

1. Accurate personal details are necessary for reservation.
2. Select event date and preferred table category with associated minimum spend requirement.
3. If chosen category is fully booked, we will promptly contact you to explore suitable alternatives.

PACKAGES AND MINIMUM SPEND

1. Choose from predefined packages or pre-order beverages from the menu for Oktoberfest reservations.
2. Pre-order must amount to at least 70% of specified minimum expenditure.
3. Remaining balance is issued as a voucher on reservation date.

SERVICE CHARGES AND GRATUITY:

1. Service charge of 15% (tip) must be added to you to your bill, but tipping is discretionary.

RESERVATION CONFIRMATION AND PAYMENT

1. Complete reservation form with seating preference.
2. ABC Club will contact you to finalize specifics based on availability and preferences.
3. Reservation confirmed upon invoice receipt and successful payment within three business days.
4. Reservations processed sequentially based on submission order.

TABLE ALLOCATION AND VIP EXPERIENCE

1. Table locations allocated on event night; no advance selection possible.
2. VIP table zone suggested for optimal placement within budget.

GUEST COUNT AND SEATING

1. Inform ABC Club in advance if guest count exceeds initial indication.
2. Additional charges may apply for unnotified guests beyond initial count.
3. Communicate guest count changes prior to the event.

ARRIVAL

1. Recommended to arrive before 1:30 am; notify Taste Ibiza host for late arrival.
2. Large groups advised to arrive together, or notify host otherwise.
3. Late arrivals risk losing reservation and booking fee/table charge.
4. Identity card, passport, and credit card used for reservation required for entry to VIP zone.

PAYMENT AND CANCELLATION POLICY AND CHANGES

1. Each booking requires a 100% payment of the total agreed price.
2. Full refunds can only be granted until September 1st. Afterwards no refund will be made
3. Refunds in Euros, regardless of deposit currency.
4. Changes to the group size on the event night may alter the table price.

RESERVATION AMENDMENTS DUE TO UNCONSUMED MINIMUM SPEND

1. In situations where the minimum spend requirement has not been met, the terms of the reservation remain valid, and the client's responsibility to fulfill the minimum spend is upheld.
2. Changes to the reservation, such as transferring the reservation to a new date, are subject to the venue's availability and any applicable policies.

UTILIZATION OF RESERVED TABLES BY ABC

1. The ABC Group retains the right to use reserved tables in the following scenarios:
2. If the client does not appear for the reservation.
3. If the client chooses to leave the event before its completion, indicating a decision not to fully participate in the experience.

INVOICING

1. If you need an invoice, provide your details before the event.

GUEST CONDUCT AND DRUG USE

1. Drug sale and abuse are strictly prohibited. Offenders will be reported to local authorities, resulting in exclusion from the club without a refund.

DISCLAIMER AND RESPONSIBILITY

1. Clients assume responsibility for their actions and agree to venue terms upon entry.

IF YOU HAVE ANY QUESTIONS OR CONCERNS, PLEASE RAISE THOSE ISSUES IN WRITING TO ABC MUNICH BEFORE MAKING A PAYMENT.
PAYMENT CONFIRMS YOUR AGREEMENT WITH OUR TERMS AND CONDITIONS LISTED ABOVE.